

Booking Conditions

We will collect a minimum half of the order price up front on booking. Any fee paid will only be refunded if cancelled in excess of 14 days before the delivery date. We strongly recommend that you make any payment through Bank Transfer or the PAYPAL link (This will be provided in our invoice sent by return following the submission of your order request). Alternatively a cheque can be sent by post to our registered business address, but this must be received at least 10 days before the delivery date. On receipt of this minimum payment an email confirming the final booking will be sent. It is important you ensure safe receipt of this email confirmation in order to prevent any misunderstandings. Any remaining part of the order fee outstanding can be paid on or before delivery of the cakes. We do not allow any outstanding fee to run past the delivery date. Please ring should you wish to discuss payment options further.

Our opening times are **9am to 5pm Mon – Fri**

We do use nuts in some of our cakes. We will make every attempt to accommodate any special requests including the removal of certain ingredients if you suffer from any allergies. We would be happy to discuss further by email or by phone. Ultimately though we can not guarantee any of our cakes and sprinkles contain any ingredients that potentially bring on an allergic reaction. Neither would the company be held liable for any reaction to the cakes.